



ਪੰਜਾਬ ਸਰਕਾਰ
ਪ੍ਰਸ਼ਾਸਨਿਕ ਸੁਧਾਰ ਵਿਭਾਗ

GOVERNMENT OF PUNJAB
DEPARTMENT OF GOVERNANCE REFORMS

Ref. No. DGR/SM(M)/2023/121844/5249

Date 21.07.2023

To,

Mr. Raju Vegesna,
Chairman & Managing Director,
M/s Sify Technologies Limited,
2nd Floor, Tidel Park No. - 4,
Rajiv Gandhi Salai, Taramani,
Chennai – 600113

Subject: Show cause notice for delay in establishment of Disaster Recovery (DR) services for Punjab State Data Center (PSDC).

Reference: Contract no.: DGRPG/Contract/PSDC_DR/2023 signed on 11.05.2023 between DGRPG and M/s Sify Technologies Limited (STL) for establishing DR services for PSDC.

As per clause no. – 4.2 of the above referred contract, DR services were to be established within 45 days of signing of the contract i.e. till 25.06.2023 else penalty @2% of the quarterly cost per day would be applicable. Department vide its emails dated 18.05.2023, 24.05.2023, 06.06.2023, 20.06.2023, 12.07.2023 & 13.07.2023 has been continuously following up with the STL team for commencement of DR deployment at the earliest but the same is still pending. There has been no reply to the emails sent to the senior persons of M/s STL. In addition to emails, STL team was requested in multiple meetings & conference calls regarding the delay, however, apart from verbal assurances nothing concrete has happened till date. Similar delay was observed during signing of the contract which could only be achieved after multiple reminders from our side.

2. This is just the beginning of the project and M/s STL has shown such a careless and non-professional approach. Department is left with no choice but to escalate the issue in writing at your level. Therefore, this show cause notice is being issued to you to submit an explanation on delay in establishing DR services for PSDC and why a penalty shouldn't be levied as per the contract terms & conditions. The explanation must reach this office within a week post receipt of copy of this notice. It may be noted that there is risk of data loss & continuity of services in PSDC in case of an untoward incident and in such a case, M/s STL would be liable for the consequences.


(Manuj Syal)
System Manager

