

Response to Queries (RTQ) – Tender Reference No.: PSeGS/MSP/2022/1

SN	Firm's Name	Tender Clause No.	Page No.	Tender Clause	Tender clause details / specification	Amendment Sought / Justification/Suggestion	PSeGS response
1	Akal Infosystem Pvt. Ltd.	4.1.2	8	(Eligibility / Pre qualification Criteria (SN 02))	One similar work costing not less than the amount equal to Rs. 1 crore.	For the point of view of eligibility criteria and PBG. Asked One Crore single work order is very low. Our request is kindly increase this amount up to 10 crores for single work order with completion certificate for quality purpose.	As per Tender Document
2	Akal Infosystem Pvt. Ltd.	4.1.2	8	(Eligibility / Pre qualification Criteria (SN 03))	Bidder should have minimum annual average turnover of Rs. 10 crores, in the last three financial years for which bidder's accounts have been audited.	10 Crore Amount is very less as per the point of this tender. PBG amount is 30 lakh and required manpower numbers are more than 300. Request you to kindly increase and amend this up to 50 crores annual average turnover from Manpower Services in last three financial years.	As per Tender Document
3	Akal Infosystem Pvt. Ltd.	4.1.2	9	(Eligibility / Pre qualification Criteria (SN 08))	The bidder should have valid GST registration certificate and PAN in the name of bidder.	Kindly amend that GST registration will be of Punjab	As per Tender Document
4	Akal Infosystem Pvt. Ltd.	4.1.2	9	(Eligibility / Pre qualification Criteria (SN 06))	The bidder should be ISO 9001 certified which should be valid on date of submission.	In this tender Technical Manpower is also required so request you to kindly mention the CMMI level 3 certificate for quality purpose.	As per Tender Document
5	Akal Infosystem Pvt. Ltd. TDS Placements & services Ltd. , Gretis India Pvt. Ltd.	4.10.8	15	Administrative Charges	The maximum administrative charges that can be quoted by any bidder is 2.5%. The bid of any bidder which quotes more than 2.5% shall be capped at 2.5%.	Is the money back allowed from the deployed manpower? Because 2.5% Margin is very low while PBG amount is 30 Lakh for this contract.	As per Tender Document
6	Akal Infosystem Pvt. Ltd. Gretis India Pvt. Ltd., TDS Placements & services Ltd.	7	28	SLA and Penalties (Sr. No. 1)	Submission of Performance Security	Instead of 15 days time it should be 1 month time as bank takes time to process the PBG	As per Tender Document

7	Akal Infosystem Pvt. Ltd. , Gretis India Pvt. Ltd.	7	28	SLA and Penalties (Sr. No. 4)	Submission of invoices	Should be after 20 of every month as ESI and EPF challans are generated after 15 of every month	As per Tender Document
8	Akal Infosystem Pvt. Ltd. , Gretis India Pvt. Ltd.	7	28	SLA and Penalties (Sr. No. 5)	Proof of submission of employer and employee contribution of PF and ESI with the appropriate authorities.	one month back challans should be taken with bill so that billing cycle can be processed properly	As per Tender Document
9	Akal Infosystem Pvt. Ltd.	7	28	SLA and Penalties (Sr. No. 7)	Submission of panel of candidates after receiving request for deployment / replacement of manpower	Instead of 3 days for providing the panel it should a 7 days as it takes time to find out and short list the candidates	As per Tender Document
10	Akal Infosystem Pvt. Ltd.	7	29	SLA and Penalties (Sr. No. 19)	Providing access of employeesportal to the Client	Please describe in brief regarding this point as it doesn't clear which access is refereed in tender	As per Tender Document
11	Gretis India Pvt. Ltd.	6.1.22	25	Scope of Work	The MSP shall also be responsible to mandatory provide Group Insurance to all the manpower at their cost	Who will bear the cost of GI.	As per Tender Document
12	Prakhar Software Solutions Pvt. Ltd.(query received through email)	4.2	11	Earnest Money Depoist	The bidder shall furnish EMD through online mode, as part of the EligibilityCriteria, as per detail provided in the Document Control sheet.	Start-up registered Company, as per GFR, we would like to request you to kindly exempted us from submitting the EMD and Tender Fee.	As per Tender Document
13	BECIL (query received through email)	4.2	11	Earnest Money Depoist	The bidder shall furnish EMD through online mode, as part of the Eligibility Criteria, as per detail provided in the Document Control sheet.	As per Rule 170 of General Financial Rules (GFRs) 2017, Micro and Small nterprises (MSEs) and the firms registered with concerned Ministries/ Departments are exempted from submission of Bid Security.	As per Tender Document

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