

Response to Queries - Tender Reference No: Election_Website/2020/1 dated 15.12.2020						
(Development and Maintenance the website of CEO office, Punjab)						
SN	Clause No.	Page No	Tender Clause detail	Query	PSeGS response	Firm's Name
1	-	-	-	Is Mobile apps the part of the scope?	No	VITANA Private Limited
2	-	-	-	Is the development limited to the primary domain? https://voterportal.eci.gov.in/ seems to be out of scope	Development is limited to primary domain i.e. http://ceopunjab.nic.in . https://voterportal.eci.gov.in/ is not in scope.	VITANA Private Limited
3	-	-	-	What kind of roles exist for members? http://ceopunjab.nic.in/English/Login.aspx . Same with result login: http://ceopunjab.nic.in/English/ResultLogin.aspx . Need sample credentials	Please refer Annexure	VITANA Private Limited
5	-	-	-	Should we maintain the history of results?	Yes, the result will be saved in database as per the elections results and poll percentage and should get populated and retrieved to the graphs and list.	VITANA Private Limited
6	-	-	-	Is this also out of scope? https://electoralsearch.in/	https://electoralsearch.in/ is out of scope.	VITANA Private Limited
7	-	-	-	Is IVRS or SMS based connectivity part of the scope? Like used for mobile voter search	SMS is only required for User Authentication with OTP. Further use of SMS, if any, will be discussed at the time of the development.	VITANA Private Limited
8	-	-	-	Is the language supported only for website content or does that apply to the values that are stored in the database? e.g. constituency names etc. In the current state, I am not seeing any content when I switch to Punjabi	English and Punjabi needs to be supported for website content as well as database. Content will be provided by the client in English and Punjabi but in some cases translation will required to be done by vendor.	VITANA Private Limited
9	-	-	-	Is this in scope? https://eci-citizenservices.eci.nic.in/	No	VITANA Private Limited
10	-	-	-	For data entry, what is the source of data? Is it manual or integrations are required?	Manual data entry through CMS as well as integration may be required. Client will provide the data, then vendor is required to do it manually at the time of delivery.	VITANA Private Limited

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11	-	-	-	For onsite support, how many engineers would be required during elections?	Only one qualified developer is required who is able to work on Frontend as well as Backend at the time of elections as per request. Further refer clause 3.1.9 of the ToR	VITANA Private Limited
12				Is open source technology allowed for development? Please clarify	Refer clause 3.1.4.3 of the ToR. Note that DotNet Core is also open source.	Akiko Sherman Infotech
13	3.1.4.10	7	Annual Maintenance with data entry (content update): The Vendor shall maintain the website including changes in design, content, architecture, menu structure, addition / deletion / modification of web pages, software updates, patches, updates required in the website due to updating of underlying software, etc. The content will be provided by the Client. The Vendor will also be required to train and resolve queries of the Client so that they are able to handle the activity of updating the content of the website, if required.	Please clarify whether content updation after Go-Live has to be done by vendor? In case vendor needs to do the content updation post Go-Live, please specify the number of such pages.	Content updation after Go-Live has to be done by the vendor. Please refer the existing website for page count but it may be increased / decreased as per the requirement. Further, the vendor will train the staff of the Client in content updation also.	Akiko Sherman Infotech
14	3.1.17	9	SMS and email gateway shall be provided by the Client. SMS cost if any shall be borne by the Client. SMS and / or Email based OTP login should be used for officials.	Will the SMS cost be borne by the Department?	Yes	Akiko Sherman Infotech
15	3.1.19	9	The website must be bi-lingual – Punjabi and English. Punjabi translation of the English text shall be the responsibility of the Vendor and shall be got approved from the Client. Punjabi and English text should be retrieved from the JSON, XML or database.	How many pages to be translated by the vendor, as it is mentioned that Translation from English to Punjabi needs to be done by the vendor.	Generally, content will be provided by the client in English and Punjabi but in some cases translation will be done by vendor and shall be got approved from the Client. Please refer the existing website for page count but it may be increased / decreased as per the requirement.	Akiko Sherman Infotech

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16	3.1.26	10	The Vendor will be required to perform Search Engine Optimization (SEO) of the website. The Vendor will list the website on Google, Yahoo, MSN and other major search engines. The Vendor has to make sure that the website has been well optimized to get higher rankings.	Need more clarity on the extent of SEO to be done for the website. Whether On-Page / Off Page SEO required. How many keywords department wants to optimize.	On-Page SEO is required. Keywords will be shared during the development.	Akiko Sherman Infotech
17	5.1.3.2	17	The H1 bid i.e. the bid of the highest bidder will be rejected.	-	It is clarified that H1 bid is rejected only if the number of bids received are 4 or more.	-