

RA Document

RA Details	
RA Technical End Date/Time	05-10-2020 13:00:00
RA Opening Date/Time	05-10-2020 13:30:00
RA Life Cycle (From Publish Date)	90 (Days)
RA Offer Validity (From End Date)	30 (Days)
Ministry/State Name	Punjab
Department Name	Governance Reforms Department Punjab
Organisation Name	N/a
Office Name	Punjab State E-governance Society, Mohali Hq, Punjab
Item Category	Cloud based Video Conferencing Service - 1000; Yes; Yes
Contract Period	1 Year(s) 5 Day(s)
Project Experience Required	No
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

EMD Detail

Required	No
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ePBG Detail

Required	No
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Splitting

RA splitting not applied.

Cloud Based Video Conferencing Service - 1000; Yes; Yes (10)

Technical Specifications

Specification	Values
Number of Users to Join on PSTN (Addon)	NA
Support for H323 and SIP Participants	Yes
PSTN Local Numbers Availability Across Globe	Yes
Number of Attendees in a Single Conference	8,25,40,50,100,200,300,1000

Consignee/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Number of Host Licenses Required of above mentioned technical specification	Additional Requirement	
1	Gurpreet Singh	160062, Department of Governance Reforms, Plot No D-241, Industrial Area, Near QuarkCity, Phase 8B, Sector 74, Mohali (Punjab) - 160062	10	N/A	

Bid Specific Additional Terms and Conditions

1. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
2. ISO 9001: The bidder must have ISO 9001 certification.

This RA is governed by the [General Terms and Conditions](#), conditions stipulated in RA and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---