



**Office of District Magistrate, Amritsar.**  
**(Covid-19 Control Room)**

**ORDER**

- 1        WHEREAS, COVID-19 has already been declared as a pandemic by the WHO and National Disaster Management Authority, being satisfied that the country is threatened with the COVID-19 epidemic has declared a lockdown in the entire country.
- 2        WHEREAS, in exercise of powers under the Epidemic Diseases Act, 1897, the Government of Punjab has already issued the Punjab Epidemic Diseases, Covid-19 Regulations 2020 for the containment and prevention of the spread of COVID-19.
- 3        WHEREAS, in order to contain the spread of COVID-19, which poses a threat to human life, health and safety: curfew was imposed in the entire state to enforce stricter measures of isolation and social distancing.
- 4        WHEREAS, the district administration has tied up with Uber India under 'Uber Essential' and 'Uber Medic' to provide vehicles round the clock for essential emergency transportation for citizens and 20 vehicles for the use of front line officers/officials including Health & District Administration.
- 5        Whereas, in view of the above the following shall be the terms of operations:

**Uber Essential**

- i. Uber shall provide 25 vehicles round-the-clock for any Health/Medical Emergency only for plying within the District.
- ii. Uber shall carry the ailing patients (and attendant, if any) to the Government/Private Hospital/Clinic/Pharmacy-strictly for medical needs only.
- iii. Not more than two passengers apart from the driver) shall be taken in a vehicle.
- iv. Rides can be booked via the App only from the home to the said destination/return. Citizens using this facility shall not require curfew passes.
- v. Stated standard charges shall be levied by Uber India and there shall no surge/dynamic pricing.
- vi. Uber India shall be bound to supply the trip reports of all the vehicles on daily basis to the designated Nodal officer.
- vii. Uber India shall ensure:
  - a. Necessary health screening of all drivers from time to time.
  - b. The Vehicle is properly sanitized.
  - c. Provision and proper usage of masks, hand sanitizer.

**Uber Medic**

- i. In view of the fact that the district administration already has vehicles, is felt that the service of 20 vehicles being provided free of cost by Uber India, will be better utilized by being deployed for ferrying persons from lower income groups (who cannot afford the paid service) to and from Government Hospitals.
- ii. As such, the 20 vehicles (15 for Day & 5 for Day Night) offered by Uber India shall be placed at the disposal of Civil Surgeon, Amritsar to be further placed at GNDH/District Hospitals/SDH/CHCs/PHCs etc. as per the potential requirement.

- iii. Since, the targeted persons are unlikely to use the Uber App-the **Health Control Room (0183-2535322, 2535323)** shall take down requests and pass on to concerned SMO/MO incharge who can send the vehicle to pick/drop the patient. The SMO/MO are also at liberty to send the vehicles to pick/drop patients suo-moto.
- iv. It is clarified that this service for pick/drop free of cost is subject to the following conditions:
  - a. It shall be only to a Government facility including GNDH/DH/CHC/PHC/EI Hospitals etc.
  - b. It shall be only within the territorial jurisdiction of the district.
  - c. It shall be available only to persons not having their own transport  
Misrepresentation shall be punishable as per law.
6. Secretary, Regional Transport Authority, Amritsar shall be the Nodal Officer for management of this facility/service. Uber India shall supply the record of every trip daily via email to him. The Nodal Officer shall keep overnight that the service is not misused.
7. The Uber India shall be liable for strict compliance of all the above conditions. Any breach of these conditions shall be liable for the cancellation of this permission with immediate effect without any notice.

Given under my hand and seal.

Shivdular Singh Dhillon, IAS  
District Magistrate, Amritsar

Endorsement No. Covid-19/774-790

Dated: 26-04-2020

A copy is forwarded to the following for information and necessary action:

1. Commissioner of Police, Amritsar,
2. Commissioner, Muncipal Corporation, Amritsar,
3. Senior Superintendent of Police, Amritsar,
4. Additional Deputy Commissioner (Development), Amritsar,
5. All SDMs, District Amritsar,
6. District Public Relation Officer, Amritsar
7. Civil Surgeon, Amritsar
8. Secretary, Regional Transport Authority, Amritsar
9. District Development Panchayat Officer, Amritsar
10. Assistant Commissioner (General), Amritsar,
11. Sh. Abhinaswar Das, Public Policy Consultant, UBER India, Plot No. 70, Second Floor, Phase 1, Ind. Area, Chandigarh. (adas39@ext\_uber.com)

District Magistrate,  
Amritsar.

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