

Clarifications

Request for Proposal (RFP) for Selection of Service Operator to Operate, Maintain and Manage Sewa Kendras in the State of Punjab published on 28th November, 2014

With reference to the corrigendum issued on 15.01.2015, following errors/omission clarifications are provided:

Sr. No	Corrigendum Reference (Page No./ Point Clause no.)	Revised Clause	Remarks
1	Page No. 1, Point No. 1, Para 4.3	The Government of Punjab has more than 160 SUWIDHA Centers across the state running successfully. The selected service operator is also required to operate, maintain and manage these existing SUWIDHA Centers in all the 22 districts throughout the State on AS IS WHERE IS basis however the start date of operation & management of the existing SUWIDHA centers shall be decided mutually between PSeGS & Service Operator. This is being done so as to ensure uninterrupted <u>delivery</u> of services to citizens.	The word delay replaced with " <u>delivery</u> "
2	Page No. 1, Point No. 1, Second last phrase of Para 4.5	Bidders are required to provide zone wise per counter per month <u>price</u> as part of commercial bid initially for indicative 6 months for bid evaluation" to be read as "Bidders are required to provide zone wise per counter per month as part of commercial bid initially for indicative 6 months for bid evaluation	The word " <u>price</u> " has been inserted