

Corrigendum to the RFP for selection of ‘Umbrella Consultant’ to “Conceptualize, Design and implement Comprehensive Service Delivery Roadmap for state of Punjab”, Published on 14.05.2014. [Ref.No. : UC/Punjab/DGR/PSeGS/2014/01]

Following addition/ deletion/ modification (s) have been made to the Request for Proposal (RFP) for selection of ‘Umbrella Consultant’ to “Conceptualize, Design and implement Comprehensive Service Delivery Roadmap for state of Punjab” Published on 14.05.2014.

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2)	Page 9, Definition	New Insertion	Addition	<u>3.1.17 : “Go-Live” for a Service Delivery Center means “commencement of acceptance of citizen service requests at the respective service delivery center duly certified by the Deputy Commissioner of the related District”.</u>																
3)	Page 19, Section 3.17, Table S. No. 3	Section 3.17, Table S. No. 3 Turnover : Average Annual Sales Turnover should be INR 50 Crores or more generated from services related to Consulting business during the last three (3) financial years as of 31st March 2014 as per the last published balance sheets	Modification	<u>Clause to be read as :</u> Section 3.17, Table S. No. 3 : Average Annual Sales Turnover should be INR 50 Crores or more generated from services related to Consulting business during the last three (3) financial years as of <u>31st March 2013</u> as per the last published balance sheets.																
	Page 57, Sr. no 7 of Table & Page 60, 7.4, Sr. No. 1 of Table	Extracts from the audited balance sheet and profit & loss along with authentic certificate from the practising fellow member of Institute of Chartered Accountant of India (FCA) confirming that Average Annual Sales Turnover is INR 50 Crores or more generated from services related to Consulting business during the last three (3) financial years (FY 13-14, FY 12-13, and FY 11-		Extracts from the audited balance sheet and profit & loss along with authentic certificate from the practising fellow member of Institute of Chartered Accountant of India (FCA) confirming that Average Annual Sales Turnover is INR 50 Crores or more generated from services related to Consulting business during the last three (3) financial years <u>ending 31.03.2013</u> as per the last published balance sheets.																

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	& Page 61, 7.5, Sr. No. 1 of Table	12) as per the last published balance sheets.		
4)	Page 19, Section 3.17, Table S. No. 4	Net Worth : The Net Worth of the Bidder must be positive as per the last three financial year’s audited Balance Sheet as of 31st March 2014.	Modification	Clause to be read as : Net Worth : The Net Worth of the Bidder must be positive as per the last three financial year’s audited Balance Sheet as of <u>31st March 2013</u> .
	Page 57, Sr. No 8 of Table	Certificate from practicing Fellow Member of Institute of Chartered Accountants of India confirming that Net Worth of the Bidder is positive as per the last three financial years audited Balance Sheet.		Certificate from practicing Fellow Member of Institute of Chartered Accountants of India confirming that Net Worth of the Bidder is positive as per the last three financial years audited Balance Sheet <u>ending 31.03.2013</u> .
5)	Page 19, Section 3.17, Pre-qualification Criteria & Evaluation, Table S. No. 4	The Bidder should have Consulting Project experience of at least three completed International/ National/ State level multi-locational Service Delivery projects for Government/ PSU (involving on-Site/ off-Site Survey, Collection & Analysis of Requirement, Project –Planning, Preparing Detailed Project Report, Designing of need based Citizen delivery outlets, service delivery infrastructure development, Bid Management & Project management) with bidder’s Consulting Contract Value of INR 100 lacs per project or above in last five years ending 31.03.2014, as evidenced by the certificate issued by a competent authority of the concerned Government organization(s)/PSU.	Modification	Clause to be read as : The Bidder should have Consulting Project experience of at least three <u>completed/ ongoing (ongoing projects should have been completed partially for more than 50% of the scope of work)</u> International/ National/ State level multi-locational Service Delivery projects for Government/ PSU (involving components <u>such as</u> on-Site/ off-Site Survey, Collection & Analysis of Requirement, Project –Planning, Preparing Detailed Project Report, Designing of need based Citizen delivery outlets, service delivery infrastructure development, Bid Management & Project management) with bidder’s Consulting Contract Value of INR 100 lacs per project or above <u>as on 31.03.2014</u> , as evidenced by the certificate issued by a competent authority of the concerned Government organization(s)/PSU.

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6)	Page 22 , Point 2.B	Bidder should have experience of Preparing Detailed Project Report for selection of any PPP operator by conducting International/ National/ State level, on-Site/ off-Site Survey, Collection & Analysis of Requirement, Project –Planning, Preparing Detailed Project Report, Government Process Re-engineering(GPR), Designing of need based Citizen delivery outlets, service delivery infrastructure plan, Bid Management & Project management plan of minimum 2 projects with minimum Consultancy cost of INR 100 lacs or more in last five(5) years.																																						
7)	RFP Page 21 Clause 3.18. Technical Proposal Criteria & Evaluation	<p>3.18.4. The evaluation committee will evaluate the Technical Proposals on the basis of the technical evaluation criterion as provided below:</p> <table border="1" data-bbox="304 786 1050 1155"> <thead> <tr> <th>S. No</th> <th>Criteria</th> <th>Max Criteria/ Sub Criteria Marks</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Bidder Profile</td> <td>20</td> </tr> <tr> <td>2</td> <td>Relevant Past Experience of the Bidder</td> <td>30</td> </tr> <tr> <td>3</td> <td>Approach and methodology</td> <td>10</td> </tr> <tr> <td>4</td> <td>Adequacy and Quality of Resources proposed for Deployment</td> <td>40</td> </tr> <tr> <td colspan="2">Total Points</td> <td>100</td> </tr> </tbody> </table>	S. No	Criteria	Max Criteria/ Sub Criteria Marks	1	Bidder Profile	20	2	Relevant Past Experience of the Bidder	30	3	Approach and methodology	10	4	Adequacy and Quality of Resources proposed for Deployment	40	Total Points		100	Modification	<p>Table to be read as :-</p> <table border="1" data-bbox="1308 786 2105 1155"> <thead> <tr> <th>S. No</th> <th>Criteria</th> <th>Max Criteria/ Sub Criteria Marks</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Bidder Profile</td> <td><u>15</u></td> </tr> <tr> <td>2</td> <td>Relevant Past Experience of the Bidder</td> <td>30</td> </tr> <tr> <td>3</td> <td>Approach and methodology</td> <td><u>20</u></td> </tr> <tr> <td>4</td> <td>Adequacy and Quality of Resources proposed for Deployment</td> <td><u>35</u></td> </tr> <tr> <td colspan="2">Total Points</td> <td>100</td> </tr> </tbody> </table>	S. No	Criteria	Max Criteria/ Sub Criteria Marks	1	Bidder Profile	<u>15</u>	2	Relevant Past Experience of the Bidder	30	3	Approach and methodology	<u>20</u>	4	Adequacy and Quality of Resources proposed for Deployment	<u>35</u>	Total Points		100
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8)	RFP Page 21 Clause 3.18.4 Table Sr No 1.	<p>1. Bidder Profile (Total Marks = 20) :</p> <table border="1" data-bbox="304 1238 1039 1378"> <thead> <tr> <th>Criteria</th> <th>Max Marks</th> <th>Criteria</th> <th>Marks</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Criteria	Max Marks	Criteria	Marks					Modification	<p>1. Bidder Profile (Total Marks = <u>15</u>) :</p> <table border="1" data-bbox="1308 1238 2042 1378"> <thead> <tr> <th>Criteria</th> <th>Max Marks</th> <th>Criteria</th> <th>Marks</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Criteria	Max Marks	Criteria	Marks																								
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	Bidder Profile	A	Average Annual Sales Turnover should be INR 50 Crores or more generated from services related to Consulting business during the last three (3) financial years as of 31st March 2014 as per the last published balance sheets	10	More than INR 100 Crore	10		A	Average Annual Sales Turnover should be INR 50 Crores or more generated from services related to Consulting business during the last three (3) financial years as of 31st March 2013 as per the last published balance sheets	7	More than INR 100 Crore	7
					From INR More than 75 Crore to 100 Crore	8					From INR More than 75 Crore to 100 Crore	5
					From INR 50 Crore to 75 Crore	5					From INR 50 Crore to 75 Crore	2
		B	The Bidder must have a minimum 100 number of Consulting Staff of technically qualified personnel in the domain of management consulting, Strategic Consulting, Project Management, Business Process Re-engineering, Public Sector advisors, business consulting etc. as on 31st March, 2014 on its roll.	10	More than 200 Nos.	10		B	The Bidder must have a minimum 100 number of Consulting Staff of technically qualified personnel in the domain of management consulting, Strategic Consulting, Project Management, Business Process Re-engineering, Public Sector advisors, business consulting etc. as on 31st March, 2014 on its roll.	8	More than 200 Nos.	8
					151 to 200 Nos.	8					151 to 200 Nos.	5
					100 to 150 Nos.	5					100 to 150 Nos.	3
9)	RFP Page 21 Clause 3.18.4 Table Sr No 2. Relevant Past Experience	2. Relevant Past Experience (Total Marks = 30) :				Modification	Clause to be read as below:- 2. Relevant Past Experience (Total Marks = 30) :					
			Criteria	Max Marks	Criteria	Marks			Criteria	Max Marks	Criteria	Marks
		a	The Bidder should have International/ National/ State level Project Consulting or Project Implementation experience of at	15	More than 6 projects	15		a	The Bidder should have International/ National/ State level Project Consulting or Project Implementation experience of at	18	More than 6 projects	18

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		least two multi-locational Service Delivery projects for Government/ PSU with a Project cost of INR 50 Crore or above, as evidenced by the certificate issued by a competent authority of the concerned government organization(s).	4 – 6 projects	10		least two <u>completed/ ongoing (ongoing projects should have been completed partially for more than 50% of the scope of work)</u> multi-locational Service Delivery projects for Government/ PSU with a Project cost of INR 50 Crore or above, as evidenced by the certificate issued by a competent authority of the concerned government organization(s).	4 – 6 projects	<u>12</u>
			2 – 3 projects	5			2 – 3 projects	<u>6</u>
		Bidder should have experience of Preparing Detailed Project Report for selection of any PPP operator by conducting International/ National/ State level, on-Site/ off-Site Survey, Collection & Analysis of Requirement, Project –Planning, Preparing Detailed Project Report, Government Process Re-engineering(GPR), Designing of need based Citizen delivery outlets, service delivery infrastructure plan, Bid Management & Project	More than 6 projects	5		Bidder should have experience of Preparing Detailed Project Report for selection of any PPP operator by conducting International/ National/ State level, on-Site/ off-Site Survey, Collection & Analysis of Requirement, Project –Planning, Preparing Detailed Project Report, Government Process Re-engineering(GPR), Designing of need based Citizen delivery outlets, service delivery infrastructure plan, Bid Management & Project management plan of minimum 2	More than 6 projects	<u>6</u>
			4 – 6 projects	3			4 – 6 projects	<u>4</u>
			2 – 4 projects	2			2 – 4 projects	<u>2</u>

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11)	RFP Page 21 Clause 3.18.4 Table Sr No 4. Adequacy and Quality of Resources proposed for Deployment	<p>4. Adequacy and Quality of Resources proposed for Deployment (Total Marks = 40) :</p> <table border="1"> <thead> <tr> <th data-bbox="293 911 360 1027"></th> <th data-bbox="360 911 680 1027">Criteria</th> <th data-bbox="680 911 748 1027">Max Marks</th> <th data-bbox="748 911 958 1027">Criteria</th> <th data-bbox="958 911 1037 1027">Marks</th> </tr> </thead> <tbody> <tr> <td data-bbox="293 1027 360 1358">A</td> <td data-bbox="360 1027 680 1091">Project Manager</td> <td data-bbox="680 1027 748 1091">20</td> <td data-bbox="748 1027 958 1091"></td> <td data-bbox="958 1027 1037 1091"></td> </tr> <tr> <td data-bbox="293 1091 360 1203"></td> <td data-bbox="360 1091 680 1203" rowspan="2">Overall Experience in Consulting (Minimum 12 year experience)</td> <td data-bbox="680 1091 748 1203" rowspan="2">6</td> <td data-bbox="748 1091 958 1203">More than 15 years</td> <td data-bbox="958 1091 1037 1203">6</td> </tr> <tr> <td data-bbox="293 1203 360 1358"></td> <td data-bbox="748 1203 958 1358">More than 12 years upto 15 years</td> <td data-bbox="958 1203 1037 1358">4</td> </tr> </tbody> </table>		Criteria	Max Marks	Criteria	Marks	A	Project Manager	20				Overall Experience in Consulting (Minimum 12 year experience)	6	More than 15 years	6		More than 12 years upto 15 years	4	Modification	<p>Clause to be read as :-</p> <p>4. Adequacy and Quality of Resources proposed for Deployment (Total Marks = <u>35</u>) :</p> <table border="1"> <thead> <tr> <th data-bbox="1301 951 1368 1067"></th> <th data-bbox="1368 951 1682 1067">Criteria</th> <th data-bbox="1682 951 1749 1067">Max Marks</th> <th data-bbox="1749 951 1960 1067">Criteria</th> <th data-bbox="1960 951 2038 1067">Marks</th> </tr> </thead> <tbody> <tr> <td data-bbox="1301 1067 1368 1134">A</td> <td data-bbox="1368 1067 1682 1134">Project Manager</td> <td data-bbox="1682 1067 1749 1134"><u>17</u></td> <td data-bbox="1749 1067 1960 1134"></td> <td data-bbox="1960 1067 2038 1134"></td> </tr> <tr> <td data-bbox="1301 1134 1368 1331"></td> <td data-bbox="1368 1134 1682 1331" rowspan="2">Overall Experience in Consulting (<u>Minimum 10 year experience</u>)</td> <td data-bbox="1682 1134 1749 1331" rowspan="2"><u>5</u></td> <td data-bbox="1749 1134 1960 1251">More than <u>12</u> years</td> <td data-bbox="1960 1134 2038 1251"><u>5</u></td> </tr> <tr> <td data-bbox="1301 1251 1368 1331"></td> <td data-bbox="1749 1251 1960 1331">More than <u>10</u> years upto <u>12</u></td> <td data-bbox="1960 1251 2038 1331"><u>4</u></td> </tr> </tbody> </table>		Criteria	Max Marks	Criteria	Marks	A	Project Manager	<u>17</u>				Overall Experience in Consulting (<u>Minimum 10 year experience</u>)	<u>5</u>	More than <u>12</u> years	<u>5</u>		More than <u>10</u> years upto <u>12</u>	<u>4</u>
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Sr No	Reference in RFP	As appearing in the Original Published RFP				Change Category (Addition/ Deletion/ Modification)	Addition/ Modification						
		Relevant Consulting Experience in management consulting, Strategic Consulting, Project Management, Business Process Re-engineering, Public Sector advisors, business consulting, e-Governance multi-locational Service Delivery projects for Government/ PSU (Minimum 6 year experience)	4	More than 8 years	4				years				
				More than 6 years to 8 years	2				More than 8 years	4			
			Education Qualifications - 1 (For MBA) (Minimum Essential Requirement)	4	From Top 20 listed Institute				4	Relevant Consulting Experience in management consulting, Strategic Consulting, Project Management, Business Process Re-engineering, Public Sector advisors, business consulting, e-Governance multi-locational Service Delivery projects for Government/ PSU (Minimum 6 year experience)	4	More than 6 years to 8 years	2
					From Top 21 to 50 listed Institutes				3			From Top 20 listed Institute	<u>3</u>
		Education Qualifications –	4	Any other Institute	2	Education Qualifications - 1 (For MBA) (Minimum Essential Requirement)	3	From Top 21 to 50 listed Institutes	<u>2</u>				
				From Top 20	4			Any other Institute	<u>1</u>				

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		2 (For BE/ B.Tech /MCA or equivalent) <i>(Minimum Essential Requirement)</i>		listed Institutes			Education Qualifications – 2 (For BE/ B.Tech /MCA or equivalent) <i>(Minimum Essential Requirement)</i>		From Top 20 listed Institutes	<u>3</u>
				From Top 21 to 50 listed Institutes	3			<u>3</u>	From Top 21 to 50 listed Institutes	<u>2</u>
				Any other Institute	2				Any other Institute	<u>1</u>
		Relevant Certification of (either PMP/PMI/Prince2)	2	More than one Certification	2		Relevant Certification of (either PMP/PMI/Prince2)	2	More than one Certification	2
				Single Certification	1				Single Certification	1
		Senior Consultant	12				Senior Consultant	<u>11</u>		
		Overall Experience in Consulting (Minimum 9 year experience)	4	More than 12 years	4		Overall Experience in Consulting <u>(Minimum 7 year experience)</u>	<u>3</u>	More than <u>9</u> years	<u>3</u>
				More than 9 years to 12 years	2				More than <u>7</u> years to <u>9</u> years	<u>2</u>
		Relevant Consulting Experience in management consulting, Strategic Consulting, Project Management, Business	3	More than 6 years	3		Relevant Consulting Experience in management	3	More than 6 years	3
				More than 4 year to 6 years	2					

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			(Minimum 5 year experience)		More than 5 years to 7 years	2		Overall Experience in Consulting	3	More than 7 years	3
			Relevant Consulting Experience in management consulting, Strategic Consulting, Project Management, Business Process Re-engineering, Public Sector advisors, business consulting, e-Governance multi-locational Service Delivery projects for Government/ PSU (Minimum 2 year experience)	3	More than 4 years	3		(Minimum 5 year experience)		More than 5 years to 7 years	2
					More than 2 years to 4 years	2		Relevant Consulting Experience in management consulting, Strategic Consulting, Project Management, Business Process Re-engineering, Public Sector advisors, business consulting, e-Governance multi-locational Service Delivery projects for Government/ PSU (Minimum 2 year experience)	2	More than 4 years	2
			Education Qualifications – 1 (For MBA)	1	From Top 30 listed Institute	1		Education Qualifications – 1 (For MBA)	1	From Top 30 listed Institute	1
					Any other Institute	0				Any other Institute	0
			Education Qualifications – 2 (For BE/B.Tech/MCA or equivalent)	1	From Top 30 listed Institute	1		Education Qualifications – 2 (For BE/B.Tech/MCA or	1	From Top 30 listed Institute	1
					Any other Institute	0					

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				equivalent)		Any other Institute	0
12)	Page 27 , Section 3.19.5	<p><u>Commercial Proposal Evaluation</u></p> <p>3.19.5. Final Evaluation shall be done on “Quality Cost Based Selection” method as below:-</p> <p>i. A composite score shall be calculated for technically qualified bids only. The weightage for the composite evaluation is as described below:</p> <p style="padding-left: 40px;">a. Technical Score(TS) – 30%</p> <p style="padding-left: 40px;">b. Commercial Score(CS) – 70%</p> <p>ii. Bidder with the highest final composite score (Final Composite Score = TS*0.30+ CS*0.70) shall be declared as ‘Successful Bidder’ and shall be called for further process leading to the award of the contract.</p>	Modification	<p><i>The clause to be read as below:-</i></p> <p>3.19.5. Final Evaluation shall be done on “Quality Cost Based Selection” method as below:-</p> <p>i. A composite score shall be calculated for technically qualified bids only. The weightage for the composite evaluation is as described below:</p> <p style="text-align: center;"><u>a. Technical Score(TS) – 60%</u></p> <p style="text-align: center;"><u>b. Commercial Score(CS) – 40%</u></p> <p>ii. Bidder with the highest final composite score <u>(Final Composite Score = TS*0.60+ CS*0.40)</u> shall be declared as ‘Successful Bidder’ and shall be called for further process leading to the award of the contract.</p>			
13)	Page 32, Section 4.5.5 page.	4.5.5. The Society may ask Consultant to deploy additional resources at a short notice of minimum seven (07) days to meet the timelines of the deliverable at consultant’s own cost	Modification	<p><i>The clause to be read as below:-</i></p> <p>The Society may ask Consultant to deploy additional resources at a short notice of <u>minimum fifteen (15) days</u> to meet the timelines of the deliverable at consultant’s own cost</p>			
14)	Page 33, Clause 4.10	4.10. Intellectual Property Rights	Modification	<p><i>The following may be added to the existing clause:-</i></p> <p><i>"Notwithstanding the above, nothing contained herein above shall be applicable to Consultant's pre-existing materials (i.e licensed/patented Materials owned by the Consultant which were created</i></p>			

Corrigendum to the RFP for selection of ‘Umbrella Consultant’ to “Conceptualize, Design and implement Comprehensive Service Delivery Roadmap for state of Punjab”, Published on 14.05.2014. [Ref.No. : UC/Punjab/DGR/PSeGS/2014/01]

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		<p>generality of the foregoing, of any patent right, trademark or similar right, or any charge mortgage or lien. The Consultant shall indemnify Society from all actions, costs, claims, demands, expenses and liabilities, whatsoever, resulting from any actual or alleged infringement as aforesaid and at the expenses of the Consultant, Society shall be defended in the defence of such proceedings.</p>		<p><i>and developed prior to the bid submission date without direct reference to the deliverables under this project) which may be incorporated by the Consultant into the final deliverables/reports or the like, supplied to the Society hereunder in the course of delivering the Services pursuant to this Agreement. However, Society shall be free to use such pre-existing material as it exists in the deliverable/reports prepared by the Consultant as a part of this project without any additional cost to the Society."</i></p>																								
15)	Page 33 , Section 4.12.1	<p>4.12. Penalty</p> <p>4.12.1. Deliverable Timelines : Consultant need to adhere the deliverable timelines as specified in contract / any related document failing which penalties shall be levied as below:</p> <table border="1" data-bbox="304 858 1039 1374"> <thead> <tr> <th></th> <th>Activity</th> <th>Timeli ne</th> <th>Penalty beyond timeline</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Issue of Work Order to the successful bidder</td> <td>T0</td> <td></td> </tr> <tr> <td>2</td> <td>Submission of PBG as Performance Security by the Consultant and completion of contract signing formalities with Society</td> <td>T0 + 15 Days</td> <td>INR 50,000 per day</td> </tr> </tbody> </table>		Activity	Timeli ne	Penalty beyond timeline	1	Issue of Work Order to the successful bidder	T0		2	Submission of PBG as Performance Security by the Consultant and completion of contract signing formalities with Society	T0 + 15 Days	INR 50,000 per day	Modification	<p>Clause may be read as below:-</p> <p>4.12.1. Deliverable Timelines : Consultant need to adhere the deliverable timelines as specified in contract / any related document failing which penalties shall be levied as below:</p> <table border="1" data-bbox="1308 858 2042 1374"> <thead> <tr> <th></th> <th>Activity</th> <th>Timeli ne</th> <th>Penalty beyond timeline</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Issue of Work Order to the successful bidder</td> <td>T0</td> <td></td> </tr> <tr> <td>2</td> <td>Submission of PBG as Performance Security by the Consultant and completion of contract signing formalities with Society</td> <td>T0 + 15 Days</td> <td>INR 50,000 per day</td> </tr> </tbody> </table>		Activity	Timeli ne	Penalty beyond timeline	1	Issue of Work Order to the successful bidder	T0		2	Submission of PBG as Performance Security by the Consultant and completion of contract signing formalities with Society	T0 + 15 Days	INR 50,000 per day
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Sr No	Reference in RFP	As appearing in the Original Published RFP				Change Category (Addition/ Deletion/ Modification)	Addition/ Modification			
		3	Placement of team in the State after fulfilment of due process of selection	T0 + 30 Days	I. INR 20,000 per day for Project Manager II. INR 10,000 per day per resource for other resources		3	Placement of team in the State after fulfilment of due process of selection	T0 + 30 Days	I. INR 20,000 per day for Project Manager II. INR 10,000 per day per resource for other resources
		4	Delay in deliverables	as per annexure-A	1% of the Contract value per week delay		4	Delay in deliverables	as per annexure-A	<u>1% of the concerned Milestone Due Payment for first 3 weeks and 2% from 4th week onwards.</u>
		5	Non-submission of fortnightly status report	Fortnightly	i. INR 5000 per day upto 7 days delay ii. 1% of the contract value per week for delay more than 7 days		5	Non-submission of fortnightly status report	Fortnightly	i. <u>INR 5000 per day upto 7 days delay</u> ii. <u>INR 10000 per day for delay more than 7 days</u>
		6	Non-submission of weekly issue tracker	Weekly	i. INR 5000 per day upto 7 days delay ii. 1% of the contract value per week for delay more than 7 days		6	<u>This sub clause regarding ‘Non-submission of weekly issue tracker’ stands deleted.</u>		

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16)	Page 35 , Section 4.12.2 ; Sr. No. 3 of Table	<p>4.12.2. Manpower deployment:</p> <table border="1"> <thead> <tr> <th data-bbox="304 389 378 488">Sr. No.</th> <th data-bbox="378 389 589 488">Parameter</th> <th data-bbox="589 389 792 488">SLA</th> <th data-bbox="792 389 1055 488">Penalty</th> </tr> </thead> <tbody> <tr> <td data-bbox="304 488 378 1123">3</td> <td data-bbox="378 488 589 1123">Substitution of resources from those whose CVs Provided during the technical evaluation</td> <td data-bbox="589 488 792 1123">No substitution of those resources will be allowed <i>(except in case of death)</i> whose CVs have been provided along with the technical bid for the period T0 + 180 days (i.e. 180 days of commencement of Project).</td> <td data-bbox="792 488 1055 1123">A Penalty of INR 3 Lakhs per substitution of resources of those who's CVs have been provided along with the technical bid will be applicable.</td> </tr> </tbody> </table>	Sr. No.	Parameter	SLA	Penalty	3	Substitution of resources from those whose CVs Provided during the technical evaluation	No substitution of those resources will be allowed <i>(except in case of death)</i> whose CVs have been provided along with the technical bid for the period T0 + 180 days (i.e. 180 days of commencement of Project).	A Penalty of INR 3 Lakhs per substitution of resources of those who's CVs have been provided along with the technical bid will be applicable.		<p>Clause to be read as below:-</p> <p>4.12.2. Manpower deployment:</p> <table border="1"> <thead> <tr> <th data-bbox="1301 427 1352 523">Sr. No</th> <th data-bbox="1352 427 1458 523">Para meter</th> <th data-bbox="1458 427 1742 523">SLA</th> <th data-bbox="1742 427 2089 523">Penalty</th> </tr> </thead> <tbody> <tr> <td data-bbox="1301 523 1352 1364">3</td> <td data-bbox="1352 523 1458 1364">Substitution of resources from those whose CVs Provided during the technical evaluation</td> <td data-bbox="1458 523 1742 1364">No substitution of those resources will be allowed (except in case of death, <u>medical incapacity, resignation</u>) whose CVs have been provided along with the technical bid for the period T0 + 180 days (i.e. 180 days of commencement of Project).</td> <td data-bbox="1742 523 2089 1364">A Penalty of INR 3 Lakhs per substitution of resources of those who's CVs have been provided along with the technical bid will be applicable. <u>However, in case the issuance of LOI is delayed more than 90 days after the Bid Submission date, Bidders will be allowed to substitute the resources at the time of contract signing with a resource possessing equivalent or higher Qualification and experience without imposing any penalty". Bidder shall submit the detailed justification for any such substitution.</u></td> </tr> </tbody> </table>	Sr. No	Para meter	SLA	Penalty	3	Substitution of resources from those whose CVs Provided during the technical evaluation	No substitution of those resources will be allowed (except in case of death, <u>medical incapacity, resignation</u>) whose CVs have been provided along with the technical bid for the period T0 + 180 days (i.e. 180 days of commencement of Project).	A Penalty of INR 3 Lakhs per substitution of resources of those who's CVs have been provided along with the technical bid will be applicable. <u>However, in case the issuance of LOI is delayed more than 90 days after the Bid Submission date, Bidders will be allowed to substitute the resources at the time of contract signing with a resource possessing equivalent or higher Qualification and experience without imposing any penalty". Bidder shall submit the detailed justification for any such substitution.</u>
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17)	Page 37 & 72, Para 4.13.1	<p>Work Deliverables, Timelines and Payment Terms:</p> <table border="1"> <thead> <tr> <th data-bbox="309 427 360 608">Sr. No.</th> <th data-bbox="360 427 719 608">Deliverable</th> <th data-bbox="719 427 853 608">Timeline (in Months)</th> <th data-bbox="853 427 1039 608">Payment Schedule (%age of Total Fee to be Released)</th> </tr> </thead> <tbody> <tr> <td data-bbox="309 608 360 703">1.</td> <td data-bbox="360 608 719 703">Issuance of work order to selected Firm (Umbrella Consultant)</td> <td data-bbox="719 608 853 703">T</td> <td data-bbox="853 608 1039 703">0%</td> </tr> <tr> <td data-bbox="309 703 360 903">2.</td> <td data-bbox="360 703 719 903"><i>Release of Mobilization Advance payment against submission of additional bank guarantee (over & above the PBG) equal to 5.5% of total contract value.</i></td> <td data-bbox="719 703 853 903">T+1</td> <td data-bbox="853 703 1039 903">5%</td> </tr> <tr> <td data-bbox="309 903 360 999">3.</td> <td data-bbox="360 903 719 999">Submission of Requirement Analysis Report</td> <td data-bbox="719 903 853 999">T + 3</td> <td data-bbox="853 903 1039 999">5%</td> </tr> <tr> <td data-bbox="309 999 360 1094">4.</td> <td data-bbox="360 999 719 1094">Submission of Master Service Matrix</td> <td data-bbox="719 999 853 1094">T + 2</td> <td data-bbox="853 999 1039 1094">5%</td> </tr> <tr> <td data-bbox="309 1094 360 1214">5.</td> <td data-bbox="360 1094 719 1214">Back end Computerization Plan along with Infrastructure plan (IT & non IT)</td> <td data-bbox="719 1094 853 1214">T + 3</td> <td data-bbox="853 1094 1039 1214">5%</td> </tr> <tr> <td data-bbox="309 1214 360 1342">6.</td> <td data-bbox="360 1214 719 1342">Submission of Design of Service Delivery Centre along with Geographical On-site Survey Report</td> <td data-bbox="719 1214 853 1342">T + 4</td> <td data-bbox="853 1214 1039 1342">5%</td> </tr> </tbody> </table>	Sr. No.	Deliverable	Timeline (in Months)	Payment Schedule (%age of Total Fee to be Released)	1.	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Submission of Design of Service Delivery Centre along with Geographical On-site Survey Report	T + 4	5%	Modification	<p>Necessary changes in the relevant fields may be read as below rest of the fields of the table remained same as appearing in the RFP:-</p> <p>Work Deliverables, Timelines and Payment Terms:</p> <table border="1"> <thead> <tr> <th data-bbox="1310 496 1368 676">Sr. No</th> <th data-bbox="1368 496 1720 676">Deliverable</th> <th data-bbox="1720 496 1854 676">Timeline (in Months)</th> <th data-bbox="1854 496 2040 676">Payment Schedule (%age of Total Fee to be Released)</th> </tr> </thead> <tbody> <tr> <td data-bbox="1310 676 1368 772">1.</td> <td data-bbox="1368 676 1720 772">Issuance of work order to selected Firm (Umbrella Consultant)</td> <td data-bbox="1720 676 1854 772">T</td> <td data-bbox="1854 676 2040 772">0%</td> </tr> <tr> <td data-bbox="1310 772 1368 971">2.</td> <td data-bbox="1368 772 1720 971"><i>Release of Mobilization Advance payment against submission of additional bank guarantee (over & above the PBG) equal to 5.5% of total contract value.</i></td> <td data-bbox="1720 772 1854 971">T+1</td> <td data-bbox="1854 772 2040 971">5% <u>(Adjustable advance)</u></td> </tr> <tr> <td data-bbox="1310 971 1368 1067">3.</td> <td data-bbox="1368 971 1720 1067">Submission of Requirement Analysis Report</td> <td data-bbox="1720 971 1854 1067">T + 3</td> <td data-bbox="1854 971 2040 1067">5%</td> </tr> <tr> <td data-bbox="1310 1067 1368 1163">4.</td> <td data-bbox="1368 1067 1720 1163">Submission of Master Service Matrix</td> <td data-bbox="1720 1067 1854 1163">T + 2</td> <td data-bbox="1854 1067 2040 1163">5%</td> </tr> <tr> <td data-bbox="1310 1163 1368 1283">5.</td> <td data-bbox="1368 1163 1720 1283">Back end Computerization Plan along with Infrastructure plan (IT & non IT)</td> <td data-bbox="1720 1163 1854 1283">T + 3</td> <td data-bbox="1854 1163 2040 1283">5%</td> </tr> <tr> <td data-bbox="1310 1283 1368 1378">6.</td> <td data-bbox="1368 1283 1720 1378">Submission of Design of Service Delivery Centre along with Geographical</td> <td data-bbox="1720 1283 1854 1378">T + 4</td> <td data-bbox="1854 1283 2040 1378">5%</td> </tr> </tbody> </table>	Sr. No	Deliverable	Timeline (in Months)	Payment Schedule (%age of Total Fee to be Released)	1.	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Sr No	Reference in RFP	As appearing in the Original Published RFP				Change Category (Addition/ Deletion/ Modification)	Addition/ Modification				
		7.	Feasibility Report of running Service Delivery Centres on BOOT based PPP model	T + 5	5%			On-site Survey Report			
		8.	Submission of Detailed Project Report	T + 5	5%		7.	Feasibility Report of running Service Delivery Centres on BOOT based PPP model	T + 5	5%	
		9.	Publishing of RFP for Selection of BOOT Operator	T + 7	5%		8.	Submission of Detailed Project Report	T + 5	5%	
		10.	Selection of BOOT Operator	T + 10	10%		9.	Publishing of RFP for Selection of BOOT Operator	T + 7	5%	
		11.	Approval of Transition Plan Prepared by BOOT operator	T + 14	5%		10.	Selection of BOOT Operator	T + 10	10%	
		12.	Approval of all required Government Orders	T + 20 Parallel Activity	5%		11.	Approval of Transition Plan Prepared by BOOT operator	T + 14	<u>Nil</u>	
		13.	Opening & Go-Live Of minimum 25% of planned Service Delivery Centres	T + 20	5%		12.	Approval of all required Government Orders	T + 20 Parallel Activity	<u>4%</u>	
		14.	Opening & Go-Live Of minimum 50% of planned Service Delivery Centres	T + 22	5%		13.	Opening & Go-Live Of minimum 25% of planned Service Delivery Centres	T + 20	<u>Nil</u>	
		15.	Opening & Go-Live Of minimum 75% of planned Service Delivery Centres	T + 23	5%		14.	Opening & Go-Live Of minimum 50% of planned Service Delivery Centres	T + 22	<u>4%</u>	
		16.	Opening & Go-Live Of minimum 100% of planned Service Delivery Centres	T + 24	10%		15.	Opening & Go-Live Of minimum 75% of planned Service Delivery Centres	T + 23	<u>Nil</u>	

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Sr No	Reference in RFP	As appearing in the Original Published RFP				Change Category (Addition/ Deletion/ Modification)	Addition/ Modification			
		17.	Impact Assessment and Outcomes of the project	T + 35	10%		16.	Opening & Go-Live Of minimum 100% of planned Service Delivery Centres	T + 24	<u>7%</u>
		18.	Approval of Project Implementation Closure report	T + 36	10%		17.	Impact Assessment and Outcomes of the project	T + 35	<u>4%</u>
			TOTAL		100%		18.	Approval of Project Implementation Closure report	T + 36	<u>4%</u>
								SUB TOTAL		<u>68%</u>
		19	<u>Quarterly payment in arrear for 2 years (8 equal installments of 4% of total Contract Value)</u>				19	<u>Quarterly payment in arrear for 2 years (8 equal installments of 4% of total Contract Value)</u>	<u>1st Qtr. Ending T+15</u>	<u>32%</u>
							20	<u>Grand Total</u>		<u>100%</u>
18)	Page 38 , Clause 4.15 to 4.17 of the GCC	Termination of Contract 4.16. Termination for Insolvency, Dissolution etc Society may at any time terminate the Contract by giving written notice to the Consultant, if the Consultant becomes bankrupt or otherwise insolvent or in case of dissolution of firm/company or winding up of firm/company. In this event termination will be without compensation to the Consultant, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to Society.				Modification	<i>Clauses may be read as below:-</i> 4.16. Termination for Insolvency, Dissolution etc Society may at any time terminate the Contract by giving written notice <i>of 30 days as curing period</i> to the Consultant, if the Consultant becomes bankrupt or otherwise insolvent or in case of dissolution of firm/company or winding up of firm/company. In this event, <i>Society at its discretion may decide to pay to the consultant any eligible due payment for service performed till the date of notice after approval of the competent authority,</i> provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to Society.			

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Sr No	Reference in RFP	As appearing in the Original Published RFP	Change Category (Addition/ Deletion/ Modification)	Addition/ Modification
		<p>4.17. Termination for Convenience</p> <p>Society reserves the right to terminate, by prior written notice, the whole or part of the contract, at any time for its convenience. The notice of termination shall specify that termination is for Society’s convenience, the extent to which performance of work under the contract is terminated, and the date upon which such termination becomes effective.</p>		<p>4.17. Termination for Convenience</p> <p>Society reserves the right to terminate, by prior written notice the whole or part of the contract, at any time for its convenience. The notice of termination shall specify that termination is for Society’s convenience, the extent to which performance of work under the contract is terminated, and the date upon which such termination becomes effective. <u>No payment in lieu of notice period shall be given to the consultant. However, Society at its discretion may decide to pay to the consultant any eligible due payment for service performed till the date of notice after approval of the competent authority. Further, Society at its discretion may give curing period of 30 days in case of any non-adherence of RFP/ Contract terms & condition which has caused the notice of termination.</u></p>
19)	Page 62, 7.6.1	<p>7.6.1 For all the below details, the Completion Certificate of the projects completed in the last five (5) years as on 31/03/2014 need to be provided (issued to the responding bidder by the respective client).</p> <p>7.6.2. For all evaluation purpose, project completion means (i) either the project is fully completed or (ii) implemented but in Operation & Maintenance (O&M) phase.</p>	Modification	<p><u>Clause to be read as below:-</u></p> <p>7.6.1 For all the below details, the <u>relevant supporting</u> Certificates of the projects as on 31/03/2014 need to be provided (issued to the responding bidder by the respective client).</p> <p>7.6.2. For all evaluation purpose, project completion means (i) either the project is fully completed or (ii) implemented but in Operation & Maintenance (O&M) phase <u>or (iii) Ongoing i.e. ongoing projects which have been completed partially not less than than 50% of the scope of work awarded or (iv) as mentioned in the RFP explicitly.</u></p>